ANDERSON SPRINGS COMMUNITY SERVICE DISTRICT Minutes of the Regular Meeting held October 14, 2020

- A. CALL TO ORDER via Zoom: Chair REBECCA DAVIS at 10:00 a.m.: In attendance Chair Davis, Vice-Chair CAROL McDOWELL, Directors PATRICIA ROY, DONNA TAYLOR, CINDY WEBER. Also in attendance General Manager Todd Fiora, members of the public Ann Prehn, Janice Irvin, Jeff Renfro, Arpita Ohsiek.
- B. APPROVE MINUTES OF THE BOARD OF DIRECTORS FOR THE REGULAR MEETING HELD SEPTEMBER 9, 2020:

Moved Director Taylor 2nd Director McDowell. 5 Ayes, 0 Nays

C. WATER MASTER/GENERAL MANAGER/FINANCIAL REPORT: No financial statements were provided. There are three leaks. The spring looks good and has no observed root encroachment. An emergency response plan is in the works.

Acceptance moved Director McDowell 2nd Director Taylor. 5 Ayes, 0 Nays

- D. PUBLIC INPUT: Jeff Renfro brought up that it is obvious that we need to raise rates.
- E. Beginning Steps Toward Consideration of Rate Increase: Discussion as to the logistics of holding an in-person hearing. Manager Fiora is working with Lon at the county to get a parcel list. Decision made to move discussion of rate increase to next regular meeting.

Moved Director McDowell, 2nd Director Taylor. 5 Ayes, 0 Nays

F. Consideration to Adopt District By-Laws: Chair Davis and Director McDowell are working on them. Will have a draft by the next regular meeting.

Moved Director Taylor 2nd Director Weber. 5 Ayes, 0 Nays

G. Consideration of Addressing Lapses Regarding Bills and Plan for Corrective Action:

Manager Fiora reported that bills went out late. States that he is doing his best to chip at it. States that he is overwhelmed and has not billed everyone. He is doing his best. The new hire Laura is working on it. There have been no collection actions. He makes a bank deposit once the entire deposit slip is completed. Pressed for plan of action. Wants to buy a billing system. He was reminded that a year ago the board considered the suggestion and decided to use Quickbooks. He will try to use it.

Comments from audience members Prehn and Irvin suggesting better responsiveness.

The board stated that they expect full reports at next month's regular board meeting. Moved Director Weber 2ndDirector Davis. 5 Ayes, 0 Nays

H. Consideration of Addressing Financial Statements Submission to CPA and Board of Directors, and Plan for Corrective Action: Manager Fiora will get financials for the year ended June 2019 to the CPA this week. He will provide financials for the year ended June 2020 to the board at a special meeting later in October so they can be approved and sent to the CPA.

Moved Director Weber 2nd Director McDowell. 5 Ayes, 0 Nays

- I. Next Regular Meeting to be held November 11, 2020 at 10:00 AM
- J. ADJOURNMENT at: 11:25 am

Moved Director Roy 2nd Director Weber. 5 Ayes, 0 Nays

Posted on October 11, 2020 by Rebecca Davis, Chairwoman